



www.betconix.com

BETCONIX

Privacy policy.



Privacy policy

This document is the Privacy Policy of <https://betconix.com>.

<https://betconix.com> and its affiliates (hereafter “Betconix”, “we”, “us” or “our”) are committed to doing their best to protect your privacy. Betconix uses the information it collects about you to fulfill its contractual obligations and improve customer service.

This policy, together with the User Agreement and other documents to which it refers, defines the principles and rules on the basis of which we collect, process and use your personal data.

Please read this document carefully to understand our position and policy regarding your personal data and how we will use it.

1.WHAT INFORMATION WE COLLECT ABOUT YOU

We may collect and process such data about you:

Information that you provide to us.

You can provide us with information about yourself by filling out the appropriate forms on the Site or by providing such information to us by phone, email, videoconference or in any other way. This information includes the personal data specified when registering on the Site, when subscribing to our service, opening an account and verifying the identity of the account holder or persons entitled to dispose of it, as well as the payment instruments used by him, searching for a product, using any of the services that provides our Site when you place orders on our site, when you participate in discussions or use any other communication features on our site, when you participate in competition, promotions or surveys, or when you inform us about problems or problems with site work. For example, the data you provide to us may include your name and surname, your photos; Your phone number; Your e-mail address; Your logins and nicknames, your bank details, including account numbers and details of payment instruments; Your date of birth.

Information About You We Collect.

Every time you visit our website and use our services, we may collect about you (including automatically), for example, the following information:

- technical information, including IP address used to connect your computer to the Internet, your login details, browser type and version, time zone settings, browser plug-in types and versions, operating system and platform;
- data about your visit to the site: including full information about the uniform resource locator (URL), statistics of clicks on the site and when switching / leaving the site (including date and time), about the products that you viewed or searched for, page response time, errors data downloads, length of time on certain pages, activity on the page (information such as scrolling and mouse movements, clicks), methods used to exit the page, as well as phone numbers that were used to contact the customer support center;
- information about your geolocation. We may collect real-time location information from your device at any time while downloading or using our services. We may use this information to optimize our services;
- financial information and information about the use of services and opportunities provided by our Site, including information about ongoing transactions and their participants, including about margin transactions, information about the status and (crypto) currency of accounts and the



movement of funds on them, accrued commissions, information on depositing and withdrawing funds from accounts opened with us.

Information we receive from other sources.

We may receive information about you if you use any of our other sites or our other services. We also work closely with third parties (including our business partners, subcontractors for the provision of technical, payment services, services for support, advertising networks, analytics and search providers, credit agencies) and may receive information about you from them.

2.USE OF COOKIE FILES

Cookies are usually stored on your computer's hard disk drive and help us identify your computer among others. We may also use cookies stored in emails to help us confirm your receipt and response. We may also use a service provider (s) that will place cookies on your computer's hard disk drive and receive the information we select to provide us with data on how our users and visitors navigate our site, what pages of the site they view, as well as data with general information about transactions.

The information collected from cookies is used by us to evaluate the performance of our site, analyze trends, identify problems our visitors may encounter when accessing our site, and administer the platform. We need this information to improve the quality of our service.

You agree that we may use the browser function known as "cookie" for the purposes stated above.

3. WHY DO WE USE YOUR PERSONAL DATA

We will use your personal data for the following purposes:

- to fulfill the obligations under any contracts concluded with you, as well as to provide you with the information, products and services you have requested;
- to verify and authenticate the identity of users who open and manage accounts in order to prevent fraud, deception and other illegal actions;
- to comply with the requirements of the legislation regarding legalization (laundering) of proceeds from crime, financing of terrorism and financing the proliferation of weapons of mass destruction;
- to inform you about our other products and services, similar to those products and services that you have already purchased or information about which you are looking for;
- to provide you with information about goods or services that you, in our opinion, might be interested in, by us or by third parties identified by you. If you are already our client, we will contact you by electronic means of communication (by e-mail or by SMS) to inform you about products or services similar to those that were the subject of a previous sale or negotiation of selling them to you. If you are a new customer and since we allow certain third parties to use your data, we (or they) will contact you only electronically and only subject to your consent. If you do not want us to use your data in this way or pass it on to third parties for marketing purposes, please tick the appropriate box located on the form in which we collect your data;
- to inform you about changes related to our services;
- to ensure that the content of our site is presented to you in the most efficient way and that you can use it from your computer;
- to administer our website and to conduct internal operations, including troubleshooting, data analysis, testing, statistics collection and conducting surveys;
- to improve our site and to make sure that our content is as convenient as possible for your computer's operating system;
- to provide you with access to the interactive features of the site if you wish to use them;
- to ensure the security of our website, our services, and your accounts;
- to evaluate and understand the effectiveness of advertising materials that we provide to you and other users, as well as to provide you with the advertising information you need;



- to provide support, respond and resolve your complaints and questions related to the use of our services, and the capabilities of our site.

4. Disclosure of your personal data

We can hand over your personal data to third parties, *among which*:

- Business partners, suppliers, subcontractors, for the purpose of fulfilling obligations under contracts concluded with them or with you;
- Advertisers and advertising networks, that request certain data to provide important advertising information to you and other users. We do not disclose the identification data of our users, but only provide aggregated information (for example, we can report that 500 women under 30 years of age clicked on a particular advertisement on a particular day). We may also use aggregated information to help advertisers reach specific target audiences (for example, women living in a certain area). We may also use the information we collect about users *in order for* grant an advertiser's request and show advertising materials to a specific target audience.
- Analytics and search providers that help us improve and optimize our website.

We can also hand over your personal data to third parties in the following cases:

- If we sell or buy any business or assets.
- If we are obligated to disclose or transfer the user's personal data in accordance with any applicable law or when executing decisions of the relevant courts, or are forced to force users to comply with the terms of agreements concluded with us; in case if need to protect your own rights, your property, guarantee the safety of Betconix, our users or etc. This includes exchanging information with companies and organizations in order to prevent fraud and reduce the likelihood of default by borrowers when conducting margin transactions.

5. Security and storage of personal data

We use security measures to ensure the confidentiality of your personal data and protect it from loss, misapplication, change or destruction. Only authorized Betconix personnel have access to your Personal data, and these employees are required to treat this information as confidential. From time to time, in accordance with new legislation and technical innovations, existing security measures will change.

The information we receive from you may be transferred and stored outside the European Economic Area (EEA). Our employees or employees of service providers located outside the EEA may process information about you. When storing or otherwise processing information by such third parties outside the EEA we guarantee that we will notify such third parties of our obligations according to this privacy policy and we will enter into a relationship with them that will oblige them, regarding your personal data, no less strictly than privacy policy obliges us. These employees can, inter alia, process your orders, payment details and provide technical support. By giving us your personal data, you consent to the transfer, storage and processing of your personal data. In turn, we will take all necessary measures to ensure that your personal data is processed in compliance with security rules and by the provisions of this Privacy Policy.

Unfortunately, release of information via the Internet cannot be completely secure. In spite of the fact that we are making every effort to protect your personal data, we cannot guarantee the safe process of transferring your data to our website. After receiving your personal data, we undertake to take all necessary technical measures to protect against unauthorized access.

6. Grounds for processing personal data

We collect and processing your personal data only when we have a legal basis for such processing. Legal bases include consent (in cases where you give it), contract (in cases where processing is necessary to fulfill the terms of agreements between you and Betconix), compliance with legal obligations



(in cases where Betconix is required to request/receive and processing and storage your personal data as required applicable law, for example, statute connected with the legalization (money laundering) of the proceeds, terrorism financing and financing the proliferation of weapons of mass destruction), and legitimate interest (for example, where processing is necessary to protect you or us from certain threats (fraud, safety and etc.), compliance with the provisions of applicable law, the appropriate level of our business (*quality of services provided, identification of needs*, report rendering), conclusion and execution of corporate transactions (sale of stakes/shareholding, amalgamation, merger) and etc.).

In cases where the basis for the processing of data is consent, you have the right to withdraw it at any time.

7. Your rights

By contacting us, you can exercise your following rights:

- The right to delete your data (all or part of it);
- The right to change or rectify your data, in particular when they are incorrect;
- The right to raise an objection or restrict the processing of your data;
- the right to access your data and / or a copy of your data that you have provided to Betconix in a machine-readable format.

You also have the right to prohibit the use of your personal data for marketing purposes. Before requesting your personal information, we usually inform you that we are going to use your data or disclose it to third parties for advertising purposes. You can exercise the right to prohibit the processing of your personal data for advertising purposes by checking the appropriate box in the questionnaire. You can also exercise this right by contacting us at any time.

Please note that the exercise of some of your rights, depending on the situation, may confine, complicate or completely exclude the possibility of further cooperation.

Our site may contain active links from / to the sites of partner organizations, advertisers, and affiliated companies. If you click on any of the active links, please note that other sites have their own privacy policies and we are not responsible for the provisions of these policies. Please read the privacy policies of these sites before transferring your personal information to them.

8. Storage of personal data

We will store your personal data only for as long as we need to, subject to the purposes described in this privacy Policy and our own legal and regulatory requirements. In accordance with our data accounting obligations, we will store account information and all personal data for at least five years from the time you close them.

We may access your personal data or store it for a longer period of time, if it is the subject of a formal request or legal obligation, government investigations or investigate possible violations of our terms and regulations, as well as in other cases to prevent possible harm based on our reasonable grounds.

9. Introduction of amendments to privacy policy

Any amendments made to the privacy policy will be published on this page and, if necessary, sent to your email address. Please review this information regularly to be aware of changes to our privacy Policy.

